

SOG #

02-01

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**Purpose:**

To comply with 105 CMR 170.000 regarding the orientation and competency of newly credentialed staff or newly hired staff.

**Scope:**

Each new employee or newly credentialed employee will complete an orientation with the EMS Coordinator. That employee will not perform BLS/ALS skills on any patient independently until competency is demonstrated. Competency will include review of department SOG's, physical demonstration of skills on actual patients and demonstration of knowledge of Statewide Treatment Protocols. All ALS personnel must successfully complete a written exam and an interview with our affiliate medical director prior to performing ALS skills. Final approval will be that of the EMS Coordinator.